



Date

**Planning, Building & Development
Building Inspections Division**

215 Church Ave., SW, Room 170

Roanoke, VA 24011

www.roanokeva.gov

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building@roanokeva.gov

Feedback

Print Form

Submit by Email

This interactive PDF form may be emailed, faxed or mailed to the address above.

Our mission is to promote excellence in planning, building and development. We encourage public collaboration and engage best management practices and methods to ensure public safety, environmental protection, and quality architectural design in the City of Roanoke and the region.

Please take a moment to complete our feedback form. We appreciate your suggestions and comments.

Jeff Shawver, Building Commissioner

What was the purpose of your contact with us?

Was your encounter successful? ☐ Yes ☐ No ☐ Partially

Did Building Inspections personnel greet you in a friendly manner? ☐ Yes ☐ No

Do you feel that your issue was handled professionally? ☐ Yes ☐ No

Were your questions answered completely & to your satisfaction? ☐ Yes ☐ No

In your opinion, did the employee(s) involved have a thorough understanding of the department and able to assist you with that knowledge? ☐ Yes ☐ No

If you made a phone call, did the employee answering the phone identify themselves and the department? ☐ Yes ☐ No

How would you rate your experience with the Building Inspections Division? ☐ Excellent ☐ Good ☐ Average ☐ Fair ☐ Poor

Would you like to leave any additional comments or suggestions concerning Planning, Building & Development or the City of Roanoke?

Optional Information: The following information is completely optional and will only be used to answer your problems(s) or question(s) directly.

Name

E-Mail Address

Your Daytime Phone Number

May we use the above information to contact you? ☐ Yes ☐ No